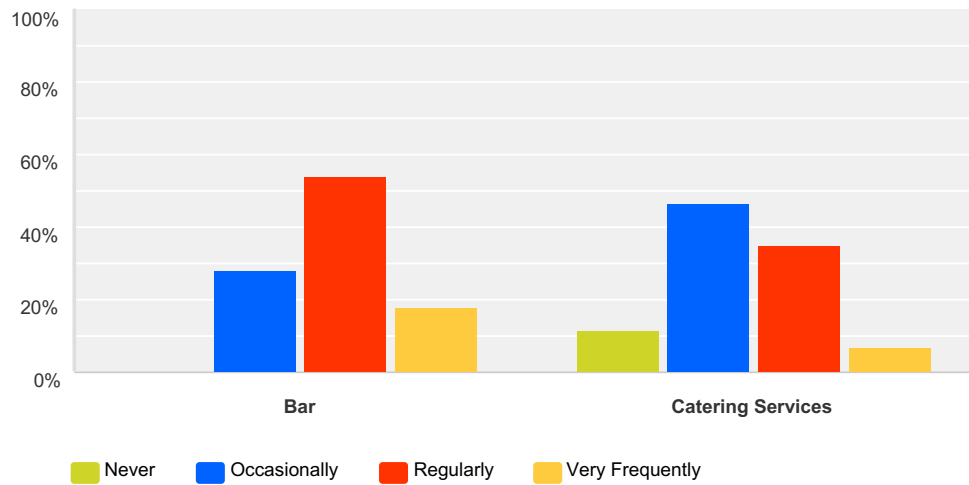


Q1 How often do you use the bar and catering services?

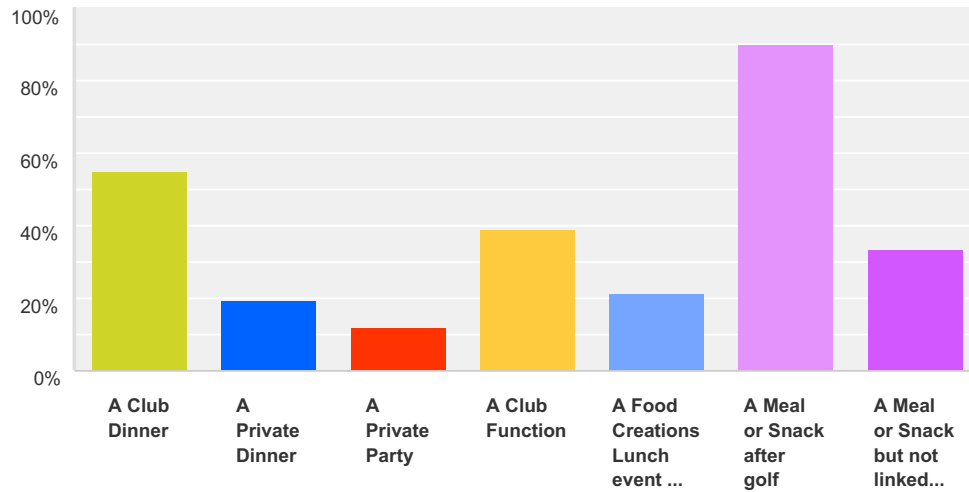
Answered: 51 Skipped: 0



	Never	Occasionally	Regularly	Very Frequently	Total
Bar	0.00% 0	28.00% 14	54.00% 27	18.00% 9	50
Catering Services	11.63% 5	46.51% 20	34.88% 15	6.98% 3	43

Q2 You will be asked in the following questions to give us feedback on standards related to the bar and catering services provided at the club. Please indicate which of the following you are basing your experiences on. Select as many as appropriate:

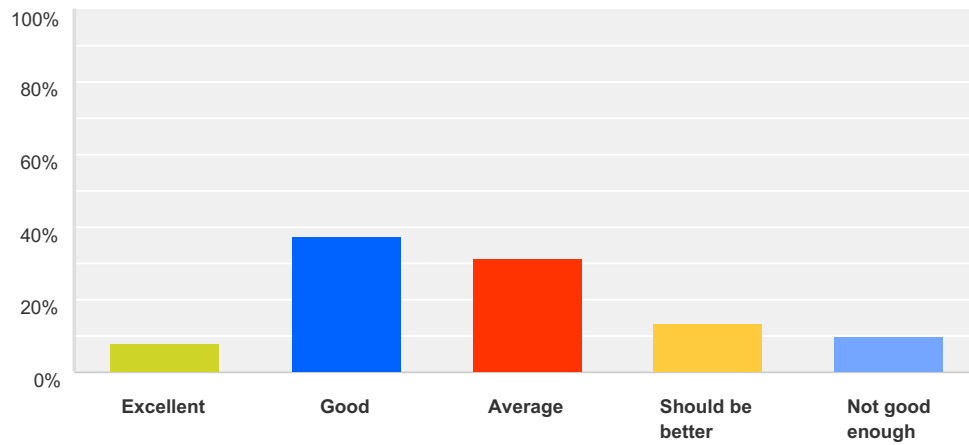
Answered: 51 Skipped: 0



Answer Choices	Responses	
A Club Dinner	54.90%	28
A Private Dinner	19.61%	10
A Private Party	11.76%	6
A Club Function	39.22%	20
A Food Creations Lunch event (eg Mother's Day or Sunday Roast)	21.57%	11
A Meal or Snack after golf	90.20%	46
A Meal or Snack but not linked to golf	33.33%	17
Total Respondents: 51		

Q3 How would you rate the menu choices currently on offer at the Club?

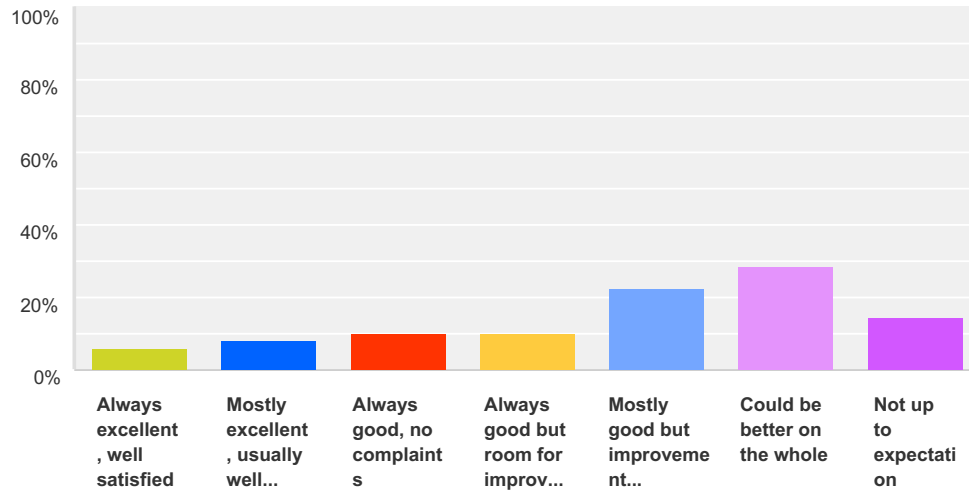
Answered: 51 Skipped: 0



Answer Choices	Responses	
Excellent	7.84%	4
Good	37.25%	19
Average	31.37%	16
Should be better	13.73%	7
Not good enough	9.80%	5
Total		51

Q4 How would you rate the quality of the food overall that you have been provided with? Select the answer which best reflects your experiences of the food you have received:

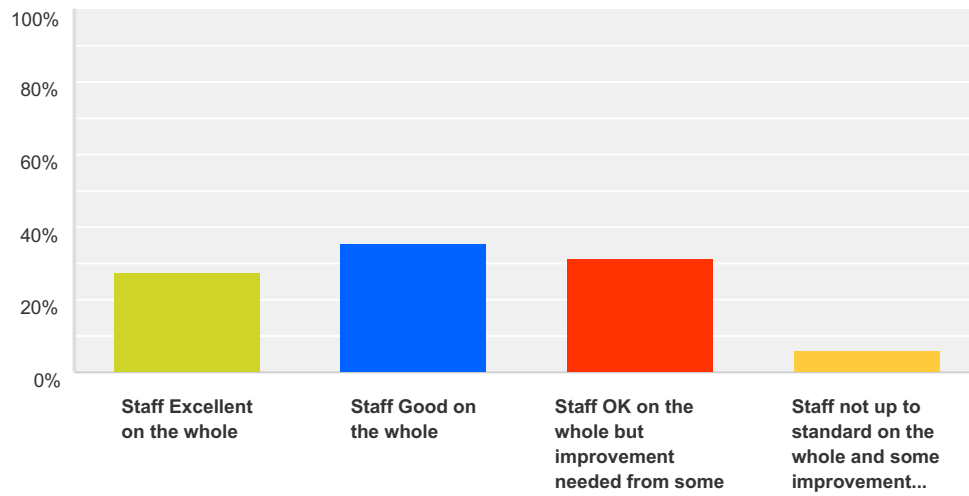
Answered: 49 Skipped: 2



Answer Choices	Responses
Always excellent, well satisfied	6.12% 3
Mostly excellent, usually well satisfied	8.16% 4
Always good, no complaints	10.20% 5
Always good but room for improvement	10.20% 5
Mostly good but improvement required	22.45% 11
Could be better on the whole	28.57% 14
Not up to expectation	14.29% 7
Total	49

Q5 How would you rate the quality of service provided by Food Creations staff?

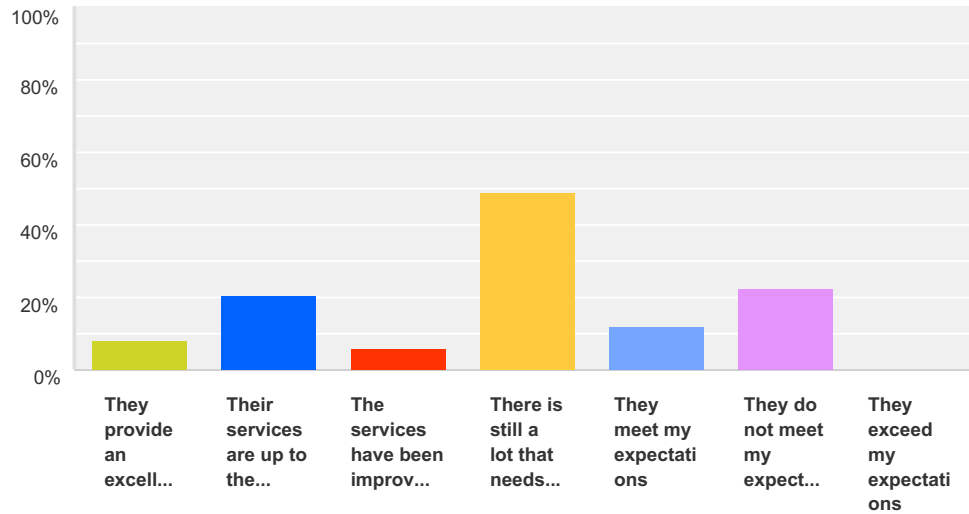
Answered: 51 Skipped: 0



Answer Choices	Responses	
Staff Excellent on the whole	27.45%	14
Staff Good on the whole	35.29%	18
Staff OK on the whole but improvement needed from some	31.37%	16
Staff not up to standard on the whole and some improvement definitely needed	5.88%	3
Total		51

Q6 What is your view on how well Food Creations perform their role in providing the Bar and Catering Services? Select any of the following which describe your view (multiple answers allowed)

Answered: 49 Skipped: 2



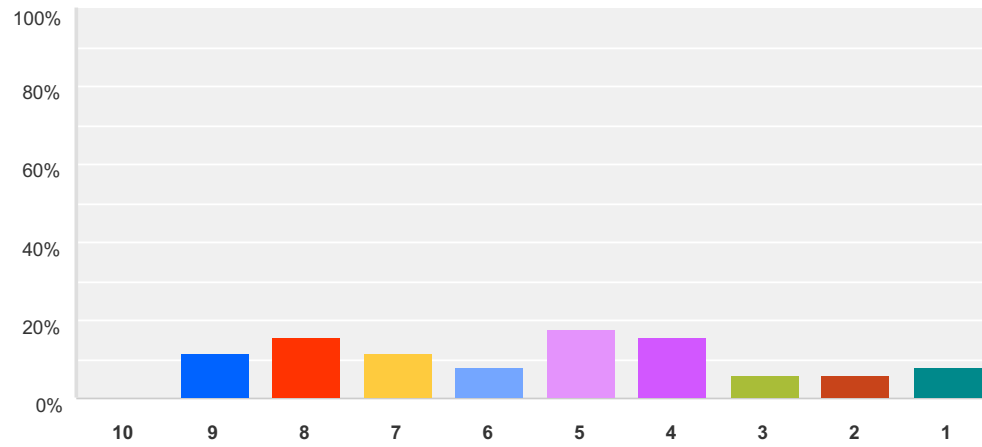
Answer Choices	Responses
They provide an excellent service for the club	8.16% 4
Their services are up to the standard required for the club	20.41% 10
The services have been improving over the time they have been at the club	6.12% 3
There is still a lot that needs improving	48.98% 24
They meet my expectations	12.24% 6
They do not meet my expectations	22.45% 11
They exceed my expectations	0.00% 0
Total Respondents: 49	

Q7 Tell us what you think about the bar and dining facilities? eg What do you like? What would you change? How best would you make use of the Sun Lounge and/or the Upstairs Dining Room?

Answered: 51 Skipped: 0

Q8 On a scale of 1-10 please rate your experiences of Food Creations tenure at the club, where 1 is lowest and 10 is highest

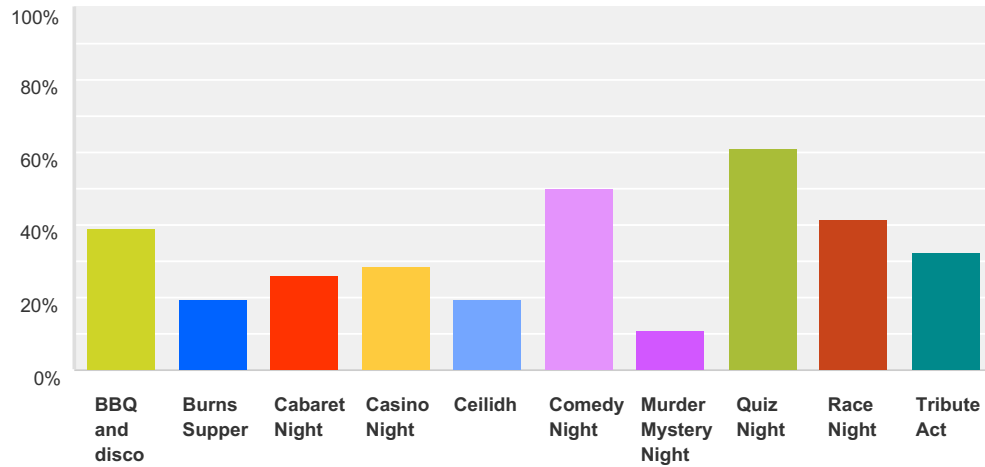
Answered: 51 Skipped: 0



Answer Choices	Responses	Count
10	0.00%	0
9	11.76%	6
8	15.69%	8
7	11.76%	6
6	7.84%	4
5	17.65%	9
4	15.69%	8
3	5.88%	3
2	5.88%	3
1	7.84%	4
Total		51

Q9 Which of the following types of social event would you support if they were offered within the club's social calendar? (multiple answers allowed)

Answered: 46 Skipped: 5



Answer Choices	Responses
BBQ and disco	39.13% 18
Burns Supper	19.57% 9
Cabaret Night	26.09% 12
Casino Night	28.26% 13
Ceilidh	19.57% 9
Comedy Night	50.00% 23
Murder Mystery Night	10.87% 5
Quiz Night	60.87% 28
Race Night	41.30% 19
Tribute Act	32.61% 15
Total Respondents: 46	

Q10 Please give us your thoughts or suggestions on anything related to Food Creations' provision of bar and catering services not covered in the preceding questions, including why you do/do not use the services or what would make you use them more.

Answered: 28 Skipped: 23