

Kingsknowe Golf Club



Arrangements for Playing the Course Update

Demand and Expectation

Demand for golf is still high in the third phase of course re-opening. Many if not most members are competing for peak times. However, there are sufficient times for members to now get a minimum of three games of golf per week across all tee times. Nevertheless there will be less time slots available, although the restrictions on the number of players that can play per tee time have been lifted. Remember that when you are booking tee times, many other members will be looking for the same times.

The course opened for “social golf” and for members only on Friday the 29th of May with competition play from the 5th of July. Members guests have been able to play from Monday 15th June. Tee times must be booked in advance and the names of all members playing must be submitted.

These measures are necessary to enable the club to ensure that safety of members whilst playing under the wider “lockdown” and “social distancing” measures are in place. All members are expected to respect these measures at all times.

The measures are not expected to be permanent and we expect that we will be able to gradually move back to normality as and when we are allowed, but only when safe to do so.

The club respects that individuals will have their own opinions on compliance but what has been put in place has been done so in line with the guidance issued by Government, the sport’s Governing Bodies and lead Industry bodies and therefore we ask everyone to respect the arrangements that the club has in place.

It is important to remember that the “lockdown” period has only allowed for essential maintenance to the course during this period and further maintenance will also be required when the course is at its busiest. As a result we will need to build periods of maintenance into the playing schedule and also remind members that the course should not be played outside of the allocated tee times on the tee sheets.

Health and Safety

Health and Safety of members and staff is of utmost importance and therefore any members with any symptoms of Covid-19, however slight, or have been in contact with anyone with symptoms, are asked to stay away from the course.

Social distancing must be followed at all times. Specific advice for the Pro Shop and on the course is necessary and you can see more details in this document.

Procedures for Playing the Course

Tee bookings opened on Saturday the 23rd of May and tee times can be booked up to 6 days in advance. Tee bookings open at 08.30 each day for the 6 days in advance.

Only members and guests can currently play.

Bookings will be for 18 holes.

Four balls will be allowed with no household restrictions from 10th July.

Social distancing must be observed at all times, from entering the car park prior to playing, to leaving the car park after the round.

All tee bookings must be made in advance in order to play and this can be done through the Intelligent Golf booking system in your Intelligent Golf account. You can only play when you have booked a tee time on-line in advance. Please note that we must have a register of everyone who is playing and when, to be able to track and trace because of the virus if necessary, and therefore as all tee times must be booked in advance, a member cannot just turn up to play on the day without going through the booking system, even if there is a space with a single. Equally, members should not leave a space blank without a name when they book, and then add someone into it on the day.

All times are available to book on line and only on-line. Only members without access to on-line can book by telephone with Michael on 441 4030 once the Pro Shop is open or 07751720881 in the meantime. Michael will also provide a tutorial service for anyone not knowing or forgetting how to book a tee time. Just email him on proshop@kingsknowe.com with your phone number and he will get back to you.

Lockers and toilets will be closed. Communication to members requiring to collect their clubs in advance of opening has already been sent directly to members.

Tee times are currently in 10 minute intervals between 7.30 am and 8.30 pm.

The restrictions on the number of "future" bookings in the system at any one time have now been lifted.

It is also important that members follow the guidelines to add in the other members names on the booking right away so that you are not holding back a space. This is against the policy.

Prior to playing

If you are ill or have Covid-19 symptoms, please stay at home.

Wash your hands and golf equipment before leaving home. Use the toilet before you leave home as toilets are not available at the club or course. Bring your own food/water/drinks. Bring your own hand sanitiser.

Come to the club ready to play. Only come at your booked tee time. Do not come to the club if you do not have a time that has been booked on-line. If you are travelling to the club by car, only travel on your own or with a member of your own household.

Observe social distancing at all times from arrival at the club.

Change your shoes in the car park.

Warm up alone.

Buggies are available for hire every day and members with their own single seat buggy (as long as the conditions allow) will be able to use them as long as no-one else touches them at any point.

Bring your own water and food with you and take all litter away with you.

Bring your own hand sanitiser gel.

At the Pro Shop

The Pro Shop will be operating as a starter service from Friday 29th May. As yet we do not have word on when it will be fully open.

Access to the Pro Shop is restricted to only two customers entering the shop at any time. Masks must be worn by all customers in the Pro Shop. Observe the physical distancing markers outside the shop and the waiting area.

Observe the notices that have been displayed. The Pro Shop door will be kept open.

Follow the arrows in the Pro Shop for direction of travel in order to adhere to social distancing.

Please stay behind the 2m line in front of the counter and respect the distance of anyone entering or exiting the Pro Shop.

Payments will be by card – preferably contactless – or by bank transfer only. Contactless is up to £45. Anything above £45, please pay Michael by direct bank transfer. Email him for bank details.

Proceed to the tee when you are ready to play at your allocated line. Do not go to the tee until it has been vacated.

Hand sanitiser will be placed next to shop entrance. Please use this on entering and exiting the Pro Shop.

Practice Facilities

The practice facilities are for members and the Club Professional use only:

Main Putting Green: The main putting green is now open but only to warm up prior to playing and only a maximum of three members at a time putting. Please remember to keep your 2m distance apart from each other at all times.

Practice Pitching Green: Only one member at a time can use this facility and again it is only for warming up before play. If the Pro is giving a lesson he will have priority over any member.

Pitching Net: Members are now able to warm up (no more than 10 minutes before they are due to tee off) BUT they must use their own balls AND remove their balls so the net is clear for the next user. Do not touch any surfaces.

Practice Ground: This is now open for lessons with our Pro and also for members use. At the moment, two members may use the practice ground at the same time and must ensure that they do not share balls / pitch to the same area. Michael will have priority with lessons over any member practicing.

All these facilities will be self-policing. Please follow the rules so that these facilities can remain open.

On the Course

Do not arrive more than 5 minutes before your tee time.

Do not play the course prior to 0730. Sanctions will be applied if the greenkeepers find players on the course prior to the opening time. Following a warning initially, suspension of booking rights for a short period will be applied. This also applies to no-shows.

Observe physical distancing at all times on the golf course

Do not enter the teeing ground until all players in front of you have exited the tee after their shots.

Do not exchange equipment or share food and drink.

Do not pick up another player's equipment or ball.

Water fountains and ball cleaners are not to be used.

No rakes available for bunker use.

Do not touch the flagstick.

Only remove/pick up your own ball on the green.

After Your Round

You must take clubs, trolleys and all other equipment home with you.

The clubhouse and locker rooms are closed. Toilets are not accessible.

Remember

Follow the course as it is laid out 1-18. Please, no jumping around the holes.

Only Members and guests can play until further notice. No visitors can play.

You must not play the course prior to 7.30am. This is not allowed to enable the greenkeepers to set up the course for the day.

Come changed and ready to play your game of golf.

You can only play when you have booked a tee time on-line in advance.

You will need to take your clubs home with you. They cannot be left in the lockers until further notice.

The toilets and shower areas as well as the rest of the clubhouse will be closed off until we are ready to open it, and currently cannot be accessed.